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Integrated Quality and Environmental Management System Manual

Section no.5 Revision no. 1

Integrated Quality and Environmental Policy (section 5.3/4.2)

The Management, considering the operational field and aware of external needs, has always considered as fundamental the respect for the CUSTOMER (for both product supplied and Environment).

To pursue the continuous improvement of the service/product and of the Environmental management, an Integrated Management System has been developed (as per UNI EN ISO9001:2000 and 14001:2004 standards), to satisfy both internal and external needs, not only as far as the Customer is concerned, but also to be more credible and to reinforce the Company's image.

One of VDM priority objectives is to spread its QUALITY AND ENVIRONMENTAL POLICY internally and externally to ensure Quality of Product and Respect for the Environment.

Such integrated policy is applied to VDM activities defined in the Manual as follows:

DESIGN AND PRODUCTION OF PROFESSIONAL CLEANING TROLLEYS AND EQUIPMENT FOR INDUSTRIAL CLEANING

and specific objectives to be constantly pursued are defined as follows:

- to maintain under observation the state of resources and control the impact of the Company's activities on the Environment
- to improve products, to ensure high environmental quality standards, and not to cause any condition of disturbance nor inconvenience to the population
- to inform and train Personnel and Customers on the Environmental issues, on the principles of sustainable development and on the correct ways to carry out activities specifically to contain the impact on the Environment
- to be competitive, technologically and economically, on the market to find satisfaction for the Company's efforts and satisfy Customers' needs at the same time
- to create a positive and constructive working environment

To reach the above objectives, VDM engagements are to maintain:

- the Company in an ideal economic asset through an effective cost/revenue management
- a constant control on market and competition (prices, technological quality of the product, innovations) in a continuous search to find innovative technical solutions
- a constant professional training and updating through periodical meetings where specific objectives and engagements are set to effectively apply the Integrated Management System as stated by the Manual with periodical re-examinations and controls
- a sustainable use of physical and biological resources, to pursue energy savings and waste recovery/recycling
- a careful risk prevention activity, to guarantee safety to citizens and a healthy environment, to better quality of life also through the diffusion of the integrated policy
- a control that Environmental rules, regulations, plans and programmes are adhered to and that objectives and strategies to better the environmental activities are updated
- full information and involvement of both internal and Community human resources in strategies and initiatives to safeguard the Environment

The critical aspects, to be considered as a priority to intervene upon, are defined in the Environmental Analyses, Objectives to pursue and Improvement plans.

To comply with this Policy our Company takes on the engagement, for both Company and Personnel, to respect principles and rules described in the Integrated Management System Manual, under the control of the Management and of the Person in charge of the Integrated Management System whose task and responsibility is to develop this area autonomously.

Every person is responsible for his own work in full satisfaction, applying rules and regulations and bearing in mind QUALITY is a duty towards the Customer (external and internal).

VDM S.r.l.
CHAIRMAN
E. PAGANI

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